

Francis Road Medical Centre

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Vision Statement

Francis Road Medical Practice aims to provide the highest standard of patient-focused healthcare in a responsive, supportive and courteous manner whilst ensuring that all staff and patients are treated with dignity, honesty and respect.

Core Values

Quality – We work as a team of experienced and passionate individuals to provide good clinical care and to assess the physical, social, psychological and occupational wellbeing of all of our patients.

Respect – We treat our patients with courtesy, dignity, and respect at all times.

Support – We support our patients in helping and empowering them to make decisions to improve and maintain their health.

Promote best practice – We continue to utilise specialist expertise within the team and externally, and encourage continuous lifelong training and development of all staff.

Patient centred – Patient care is paramount and we put our patients at the centre of everything we carry out.

Responsive – We incorporate a culture which is innovative, long-term, and adaptable.

Ethical – We operate within the ethical framework of openness, transparency, and candour.

Equitable – We provide care without prejudice or discrimination to all our patients.